



Position Title: **Director of Client Services – (278-ics)**
Department: **Retention Services**
Division: **Core Programs**
Location: **Chicago, IL**

The Safer Foundation helps individuals with criminal records re-enter their communities. Safer has been working for close to 40 years to reduce recidivism by helping people with records obtain employment and social services.

To submit a resume and apply for this position, please cut and paste the following URL into your browser, or click: <https://home.eease.com/recruit/?id=480234>

JOB DESCRIPTION:

The **Director of Client Services** is responsible for providing oversight, leadership, and direction to the intake, assessment, case management, retention, and supportive services component of the Retention Services operating unit; researching, recommending and implementing evidence-based best practices; providing guidance and technical support for similar services provided by other units of Safer; coaching and developing unit employees and management/administration of resources to support these activities.

QUALIFICATIONS:

Must have at least 10 years demonstrable success as a transformative manager within organizations with populations similar to Safer's. Knowledge of some therapeutic treatment techniques and interventions. Knowledge of the barriers people with criminal records face and how to remediate them. Successful track record of designing, writing, implementing and evaluating programs. Ability to conceptualize, organize and implement. Excellent interpersonal, oral/written communication, and presentation skills, including working well under pressure. Ability to work interdependently with peers, direct reports and supervisors.

ACADEMIC BACKGROUND:

MSW or a higher degree and all licenses and certifications necessary to supervise clinical employees and graduate interns.

Website: www.saferfoundation.org

Please No Phone Calls.

Safer Foundation is a drug-free workplace.
EOE/AA/M/F/D/V